



OFFICIAL RESPONSES TO VENDOR QUESTIONS RFP-2020-DBH-02-BEHAV

No.	Question	Answer
1.	<p>Section 1, Introduction, Subsection 1.1, Purpose and Overview, Paragraph 1.1.4</p> <p>a. Is there a percentage or weight given to proposals that provide services in an underserved area?</p> <p>b. Can you name the regions of priority (underserved)?</p>	<p>a. Yes. Please see Q3 and scoring for Q3 in Paragraph 5.1.3.</p> <p>b. See Subparagraph 1.1.4.1. and Paragraph 1.1.6.</p>
2.	<p>Section 3, Statement of Work, Subsection 3.2, Scope of Services, Paragraph 3.2.3 (specific to the BHCTC)</p> <p>a. Is there the possibility to modify expectations? Specific examples in question include:</p> <ul style="list-style-type: none"> • 24/7 staffing care • Ability to determine timeframes post the setup of the center (example 120 days) • Is there flexibility to refine the budget and plan post opening <p>b. Must the BHCTC accept all ages?</p> <p>c. Is there a priority age group?</p> <p>d. Do you expect the BHCTC to be able</p>	<p>a. Bidders should develop an achievable project plan including start-up, with timelines and staffing plans, in response to question 8. Expectations for services to be operational within 120 days with 24/7 staffing coverage are the RFP expectations. Budgets may be modified between line items but cannot exceed the overall contract price limitation and are subject to approval by the Department.</p> <p>b. No.</p> <p>c. The Senate has stated that priority be given to agencies providing services to minors.</p> <p>d. The use of restraints is not required and could be identified within the bidder's proposal.</p> <p>e. BHCTCs must comply with licensing requirements for services provided under NH Administrative Rule He-M 426. Facility licensure is a certification under He-M 1002 and licensed under He-P 814.</p>

New Hampshire Department of Health and Human Services
Behavioral Health Crisis Treatment Center or Mobile Crisis Response Team



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	<p>to use chemical and mechanical restraints?</p> <p>e. What codes or licensing requirements is a BHTCT to abide by?</p>	
3.	<p>Section 3, Statement of Work, Subsection 3.2, Scope of Services, Paragraph 3.2.4 (specific to the MCRT)</p> <p>a. Is the apartment required with the MCRT?</p> <p>b. Are there licensing expectations for the apartments?</p>	<p>a. Yes, Senate Bill 11 stipulates that apartments are required as part of this RFP.</p> <p>b. Mobile crisis apartments are certified under NH Administrative Rule He-M 1002.</p>
4.	<p>Section 3, Scope of Services, Subsection 3.3, Staffing, Paragraph 3.3.4</p> <p>a) Are subcontractors allowed?</p> <p>b) Do the subcontractors have to disclose their financials?</p>	<p>a) See Subsection 6.9, Collaborative Proposals; Subparagraph 7.2.2.9, Subcontractor Letters of Commitment as well as ; and in Appendix B, P-37, Section 12, Assignment/Delegation/Subcontracts, AS WELL AS Exhibit C, Section 19, Subcontractors.</p> <p>b) See Subparagraph 7.2.3.2 regarding what financial information the Department requires.</p>
5.	<p>Section 3, Statement of Work, Subsection 3.3, Staffing, Paragraph 3.3.8 (Specific to BHCTC)</p> <p>a. Are there staffing ratio expectations?</p> <p>b. Does the security officer have any specific qualifications?</p> <p>c. To what extent do you expect the staff</p>	<p>a. No. The bidder should provide a staffing ratio within their response to Question 2 and identify a staffing plan if an increased need beyond the identified ratio occurs.</p> <p>b. The Vendor must employ a security officer with training and qualifications the vendor deems appropriate for the agency and program.</p> <p>c. As part of the response to Question 2, the bidder may provide a plan within their proposal for how it will respond to identified medical</p>



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	<p>to be able to handle physical health conditions other than psychiatric issues and substance use disorders?</p> <p>d. Do you expect staff to perform urine samples, blood draws and lab work?</p>	<p>conditions including the provision and/or transfer of care to appropriately treat medical conditions.</p> <p>d. As part of the response to Question 2, the bidder may describe their capabilities to perform these services within their proposal.</p>
6.	<p>Section 4, Finance, Subsection 4.1, Financial Standards, Paragraph 4.1.4, Start-Up Costs</p> <p>Are there restrictions on usage of the funding available for start-up costs? For example, using the money to remodel the space.</p>	<p>The Department will work with the selected Vendor on the usage of start-up funding. Start-up funding can be used for remodeling.</p>